

Chaiduar College

STUDENT SATISFACTION SURVEY (SSS), SESSION: 2025-2026

The STUDENT SATISFACTION SURVEY (SSS) was conducted among the outgoing students of Chaiduar College for the session 2025-26. The survey was conducted with the help of a 18 point questionnaire. These 18 points encompassed various categories such as ‘Admission, Administration’, ‘Teaching Learning Process’, ‘Effectiveness of Teaching and Communication’, ‘Teaching Learning Resources’, ‘Facilities and Amenities’, ‘Student Support and Counseling’, etc. The students were asked to grade each point/question with rating scale: **1-Poor, 2-Good, 3-Very Good, 4-Excellent**. The SSS was framed to measure the students’ levels of satisfaction on Admission Procedure, Fee Structure, Faculty, Laboratories and Equipment, Class rooms, Sports and Cultural Facilities, Hostel facility, Library Facilities, Canteen facility, Sanitation, Teacher-Student Relationship, Regularity of classes, Departments, Handling of Student Grievances at the college, College Administration, Support from administrative office staff, Information Technology and Computer facilities, Career Oriented/Vocational courses, Care for Environment, The level of your satisfaction regarding your overall academic experience in the college

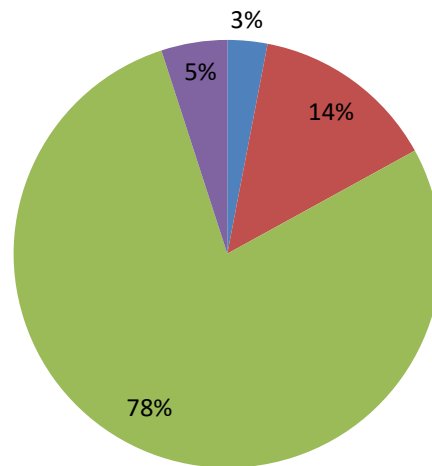
The responses were analyzed below in a table form:

Points to be Graded	Students' responses in percentage (%)			
	Poor	Good	Very Good	Excellent
1. Admission Procedure	3%	14%	78%	5%
2. Faculty	2%	11%	56%	31%
3. Laboratories and Equipment	2%	18%	50%	30%
4. Class rooms	3%	35%	52%	10%
5. Sports and Cultural Facilities	8%	24%	62%	6%
6. Hostel facility	10%	32%	56%	2%
7. Library Facilities	0%	11%	64%	25%
8. Sanitation	1%	18%	74%	8%
9. Teacher-Student Relationship	2%	29%	57%	12%
10. Regularity of classes	0%	22%	43%	35%
11. Handling of Student Grievances at the college	0%	17%	48%	35%
12. College Administration	2%	21%	47%	30%
13. Support from administrative office staff	0%	17%	63%	20%
14. Information Technology and Computer facilities	5%	28%	54%	13%
15. Career Oriented/Vocational courses	3%	6%	61%	30%
16. Care for Environment	2%	20%	47%	31%
17. Gender sensitivity and inclusiveness	2%	24%	66%	8%
18. The level of your satisfaction regarding your overall academic experience in the college	0%	7%	62%	30%

ANAYSIS OF STUDENT SATISFACTION SURVEY (SSS), SESSION: 2025-26

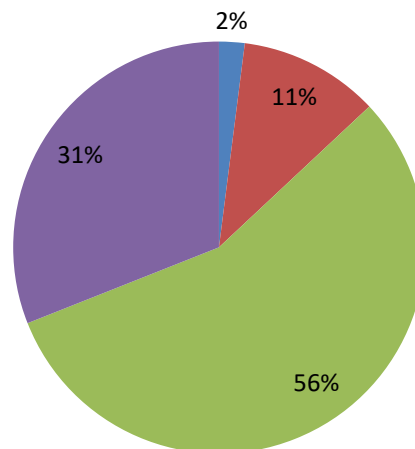
Admission Procedure

■ Poor ■ Good ■ Very Good ■ Excellent



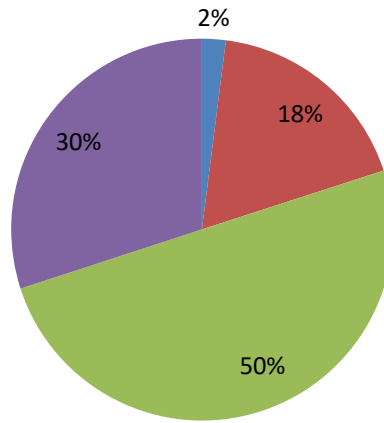
Faculty

■ Poor ■ Good ■ Very Good ■ Excellent



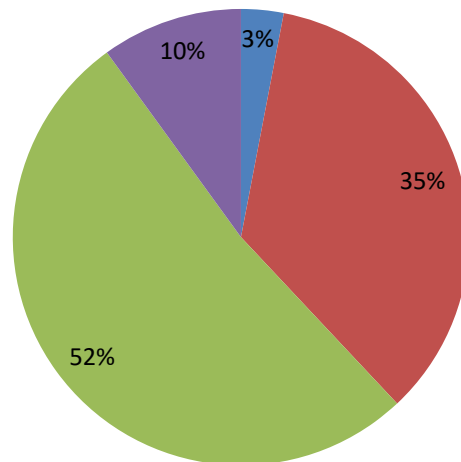
Laboratories and Equipment

■ Poor ■ Good ■ Very Good ■ Excellent



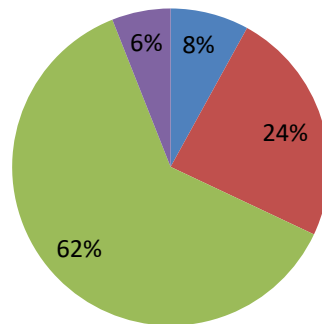
Class rooms

■ Poor ■ Good ■ Very Good ■ Excellent



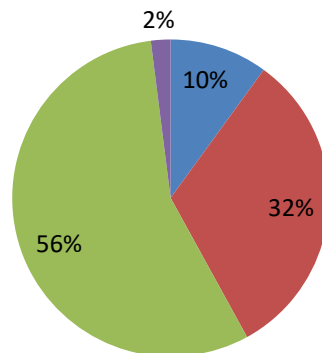
Sports and Cultural Facilities

■ Poor ■ Good ■ Very Good ■ Excellent



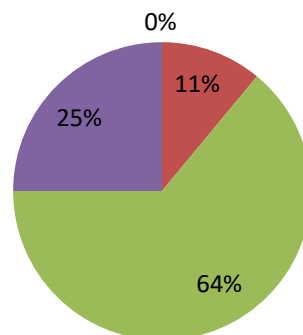
Hostel facility

■ Poor ■ Good ■ Very Good ■ Excellent



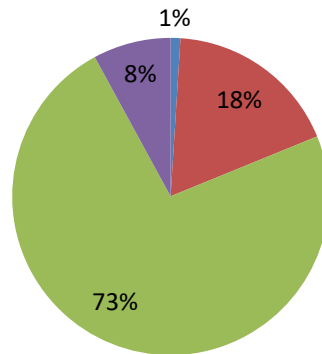
Library Facilities

■ Poor ■ Good ■ Very Good ■ Excellent



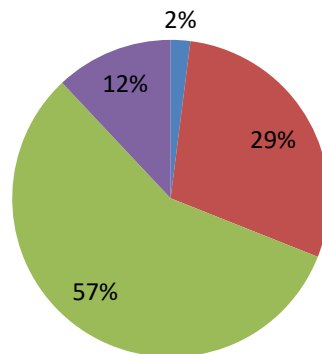
Sanitation

■ Poor ■ Good ■ Very Good ■ Excellent



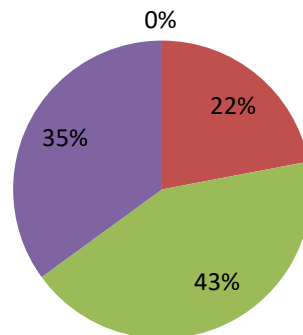
Teacher-Student Relationship

■ Poor ■ Good ■ Very Good ■ Excellent



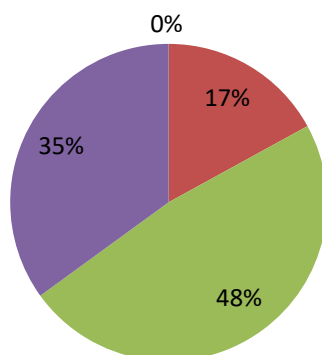
Regularity of classes

■ Poor ■ Good ■ Very Good ■ Excellent



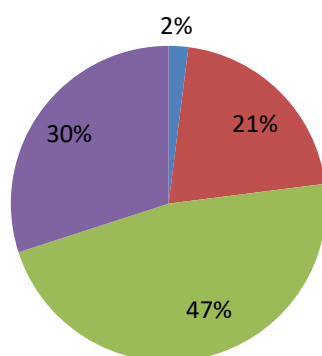
Handling of Student Grievances

■ Poor ■ Good ■ Very Good ■ Excellent



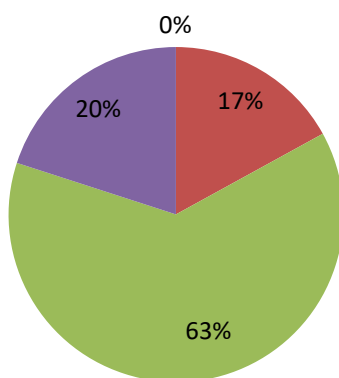
College Administration

■ Poor ■ Good ■ Very Good ■ Excellent



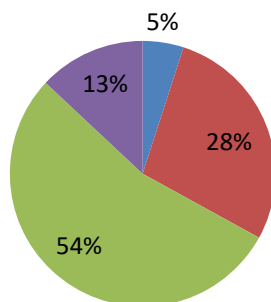
Support from administrative office staff

■ Poor ■ Good ■ Very Good ■ Excellent



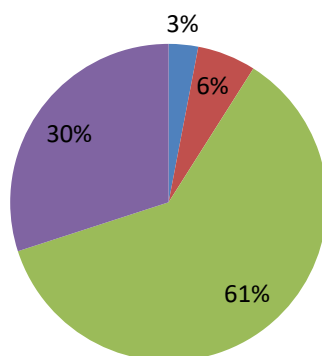
Information Technology and Computer facilities

■ Poor ■ Good ■ Very Good ■ Excellent



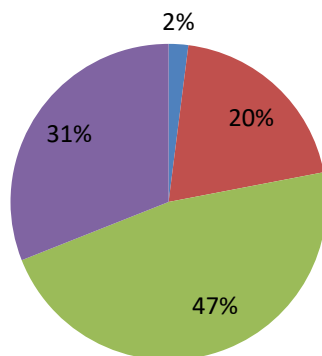
Career Oriented/Vocational courses

■ Poor ■ Good ■ Very Good ■ Excellent



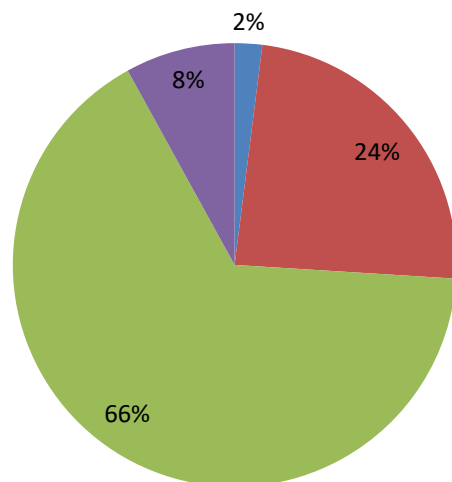
Care for Environment

■ Poor ■ Good ■ Very Good ■ Excellent



Gender sensitivity and inclusiveness

■ Poor ■ Good ■ Very Good ■ Excellent



Overall Academic Experience

■ Poor ■ Good ■ Very Good ■ Excellent

